

STRICTLY PRIVATE BILLING

NEW CLIENTS ON GP MENTAL HEALTH CARE PLAN:

FIRST APPT: \$170.00. Medicare Rebate: \$96.65. Out Of Pocket: \$73.35.

SUBSEQUENT APPTS: \$160. Medicare Rebate: \$96.65. Out Of Pocket: \$63.35

CANCELLATION POLICY

To ensure we can provide the best possible service to all our clients, we have outlined our cancellation policy below.

*Please understand that appointment times are limited and we require a minimum of 48 hours notice if you need to cancel your appointment.

More than 48 hours' notice: No cancellation fee will be charged.

Less than 48 hours' notice but more than 24 hours' notice: 50% of the session fee will be charged.

Less than 24 hours' notice: 100% of the session fee will be charged.

Non-attendance without notice: 100% of the session fee will be charged.

Extenuating Circumstances: We recognize that unforeseen situations may arise. In such cases, cancellation fees may be waived at the discretion of the psychologists.

Rescheduling: If you provide reasonable notice of cancellation, we will be happy to reschedule your appointment to a mutually convenient time.

Thank you for understanding and for respecting our time and commitment to providing quality service.